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Activity No.	Objective	Activity Name	Activity Milestone	RAG
A6	Champion educational excellence across Lincolnshire [7]	We will help schools to be skilled at supporting children with special education needs and disabilities (SEND) in mainstream settings, through developing and delivering strategies and where an education, health and care plan is required, undertaking this assessment in a timely and creative way. Our SEND High Needs transformation programme will support improvement and delivery in this area.	To develop a learning offer which all school staff can access to enhance their specialist knowledge of SEND and contribute to a culture of inclusion which is embedded in all aspects of school life. Tier 1 of the SEND Alliance Workforce Development Strategy will be launched by the end of June 2023.	GREEN (Progressing as planned)
A7	Champion educational excellence across Lincolnshire [7]	We will continue to support schools to work effectively with a wide range of services and establish robust collaborative arrangements, in order to maximise expertise, and improve opportunities for all children - enhancing our Education Improvement Strategy within the Sectorled self-improving system of maintained schools and trusts.	The majority of schools engage positively with education team officers and secure efficient provision for pupils.	GREEN (Progressing as planned)
A1	Enhance the skills of our communities to meet the needs of our businesses and the economy [8]	We will transform how we raise skills levels, productivity, employability and apprenticeship numbers through developing and implementing an updated skills plan.	Working alongside learning partners, Public Sector Compact Group and the Greater Lincolnshire Local Enterprise Partnership (GLLEP), we will devise and hold the Lincolnshire Apprenticeship Champion Awards for 2023.  We will roll out Year 2 of the Multiply Programme, (April 23 to March 2024) working with Community groups, local employers and training providers.	GREEN (Progressing as planned)

Ambition: Support high aspirations				
Activity No.	Objective	Activity Name	Activity Milestone	RAG
			We will use National Numeracy Day on 17th May to launch the Multiply programme and take advantage of opportunities through the Lincolnshire Show to raise awareness of courses on offer	
A56	Have high aspirations for our county, promoting Greater Lincolnshire on the national stage and secure greater devolution of powers [11]	We will work with officials to secure a devolution deal for Greater Lincolnshire.	We will work with officials to negotiate and agree the content of a devolution deal for Greater Lincolnshire against timelines set out by government.	GREEN (Progressing as planned)
A63	Promote thriving voluntary community groups that enable active lifestyles, drive collaboration and community innovation [13]	Work proactively with our strategic partners and commissioned services to create an environment across the county in which voluntary community groups are sustainable and able to thrive in line with the Stronger Communities — Lincolnshire Community Strategy.	Identify the partners and commissioned services that can contribute to this objective.	GREEN (Progressing as planned)
A34	Enhance the safety of local communities by working collaboratively with the police and ambulance services, sharing buildings and response arrangements [14]	We will continue to work with partners to enhance community safety, with a particular focus on prevention and early intervention. We will improve the effectiveness and efficiency of service delivery through building a sustainable financial and operating model for the Public Protection function, pooling budgets and undertaking joint commissioning activity.	The SLP have secured additional partnership funding to enhance its analytical capacity and capability. Commencement of a project to create a community safety analytical hub has commenced. The production of a community in partnership	GREEN (Progressing as planned)

Ambition: Support high aspirations				
Activity No.	Objective	Activity Name	Activity Milestone	RAG
			(LSAB)/Lincolnshire Safeguarding Children Partnership (LSCP). Completion of Business Intelligence (BI) Dashboard for project delivery oversight within the SLP/LDAP for all partners to access.	

the best opportunities [8]

#### Ambition: Enable everyone to enjoy life to the full Activity **Objective Activity Name Activity Milestone** RAG No. We will develop a workforce and service plan which focuses on the delivery of the Healthy Child We will support families in their parenting Programme and Family Hub models, specifically Deliver good quality role through continuing to deliver the around integrated and collaborative approaches to **GREEN** children's centres, which healthy child programme, also evaluating service delivery. Resulting in a revised service delivery (Progressing are at the heart of our the benefits of the Family Hub model with A18 model for 0-19 services, whilst ensuring early as planned) communities supporting a specific focus on prevention and early intervention and prevention. Digital capability will families, so their children intervention specifically around parental result in blended delivery options aimed at meeting all thrive [7] and infant mental health, breastfeeding children's needs whilst highlighting those who are and an enhanced antenatal offer. most vulnerable. Integrated pathways will ensure families can navigate services with ease. We will develop a delivery plan and progression timeline which sets out how we will implement the Family Hub's (FH) programme across the County, Deliver good quality Implementing a family hub approach. This building on our already extensive early years and early **GREEN** is a system-wide model of providing children's centres, which help offer through our 48 Children's Centres and our (Progressing are at the heart of our joined-up, high-quality, whole-family current locality delivery model. We will consider the A51 as planned) communities supporting support services from pregnancy, through delivery of some of the core elements of this families, so their children the child's early years and later programme through utilising our existing early years childhood, and into early adulthood. thrive [7] workforce which will also ensure sustainability of these evidence-based programmes. We will launch our first FH in June. We will continue to improve how we Intervene effectively to Ofsted registration for Robin House and the home will **GREEN** support children in care and care leavers keep vulnerable people officially open, with the first two children placed. (Progressing to thrive through the delivery of the safe, making sure children Recruitment for the Manager and Assistant Manager A15 as planned) care transformation children in in care and care leavers get positions for Riverhead House. Celebrate the official programme. This will include the

development of two new children homes

opening of Strut House.

Activity No.	Objective	Activity Name	Activity Milestone	RAG
		catering for children with more complex needs and enhancing housing solutions for care leavers.		
A13	Create further accommodation options for greater independence and wellbeing [9]	We will work with our districts and other partners in implementing the housing for independence strategy, to increase accommodation options for those wanting Extra Care, those with learning disabilities, mental illness or autism. We will also collaborate to deliver easy access to equipment / adaptations to homes that enable greater independence.	In partnership with LACE Housing and West Lindsey District Council, a start on site for the Prebend Lane scheme will be achieved. This development will comprise of 62 one-bedroom extra care apartments for older people within Welton. Furthermore, the planning application for The Hoplands scheme in Sleaford will be submitted. This development in partnership with North Kesteven District Council will comprise of 40 extra care apartments and 12 one-bedroom apartments for Working Aged Adults with learning disabilities, physical disabilities, and mental illness.	GREEN (Progressing as planned)
A58	Enhance support for carers [10]	We will support unpaid carers to maintain their caring role by providing access to good quality information, advice and guidance using strength-based conversations which consider whole family needs.	All staff to access Strengths Based Approaches (SBA) training.	GREEN (Progressing as planned)
A59	Enhance support for carers [10]	We will provide information through a variety of channels, including digital options, to fit around the needs of busy carers.	Identify a Digital lead for carers.	GREEN (Progressing as planned)

### Ambition: Enable everyone to enjoy life to the full Activity **Objective Activity Name Activity Milestone** RAG No. We will ensure that carers who have an **GREEN** eligible need have access to personalised (Progressing Enhance support for carers carers budgets to help them achieve their Gather baseline data to assess current position. A60 as planned) [10] identified outcomes following assessment. **GREEN** We will proactively support unpaid carers Establish a Lincolnshire group to collectively share best (Progressing Enhance support for carers to maintain or access employment, practise and avoid duplication of efforts supporting A61 as planned) [10] working with employers in local working carers in Lincolnshire. government, health and other sectors. Implement Public Health Commissioning Programme for 2023/24 1. Sexual Health and Substance Misuse recommissioning - Finalise specifications and make representations to governance boards in preparation to tender new services. We will support people to make healthy 2. Wellbeing Service recommissioning - Undertake Develop mature choices across all aspects of their lives, partnerships for the pre-procurement activity such as literature **GREEN** through continuing to commission and integration of care and review, benchmarking, engagement and service (Progressing deliver effective preventative services, health that tackle pressure A20 review. as planned) which also provide quality information so on the system and improve people are better informed. Our outcomes for our residents Implement Public Health Priority Work Programme for development of our ICS will continue and [11] 2023/24 develop this approach. 1. Provide an update on the development of the Lincolnshire Dental Strategy which has prevention as one of the four themes. Implement Public Health Protection Programme for

2023/24

Activity No.	Objective	Activity Name	Activity Milestone	RAG
			<ol> <li>Review the Infection, Prevention and Control (IPC) programme for 2022/23 for care homes and develop a plan for the current year to ensure IPC assurance across the system is provided.</li> <li>Agree a system plan for improving childhood immunisations and vaccinations and linking with key leads from across the health and care system.</li> <li>Respond as needed to reactive visits for both infectious disease outbreaks, reactive care home visits and other high-risk settings (i.e. asylum and dispersal accommodation).</li> </ol>	
A21	Develop mature partnerships for the integration of care and health that tackle pressure on the system and improve outcomes for our residents [11]	We will now work with partners to roll out our new ICS, setting clear priorities for the next 3 years to improve health and wellbeing across Lincolnshire.	Lincolnshire Intermediate Care Layer The business case for the future model will be presented at Better Lives Lincolnshire Leadership Team (BLLLT) for approval. BLLLT will identify a nominated senior lead representative from each relevant organisation to hold responsibility for driving forward delivery of the vision at pace. A Lincolnshire Intermediate Care (LINC-IC) Board will be established, chaired by Afsaneh Sabouri, which will convene monthly to provide strategic steer and oversee progress.	GREEN (Progressing as planned)
A40	Develop mature partnerships for the integration of care and health that tackle pressure on the system and improve outcomes for our residents [11]	We will place the individual, their family and friends at the heart of their care plan through introducing and implementing strength based practice in Adult Care and Community Wellbeing.	We will continue to implement our delivery plan which sets out how we will sustain progress.  The Integrated delivery team to complete phase 6 of strengths-based approaches, behavioural science and Technology Enabled Care training to teams, focusing on re-visiting a minimum of 8 teams to ensure that the approach has been sustained by June 2023. Additional training to new starters across, Adult Care and	GREEN (Progressing as planned)

Ambition: Enable everyone to enjoy life to the full				
Activity No.	Objective	Activity Name	Activity Milestone	RAG
			Community Wellbeing, Lincolnshire Partnership Foundation Trust, Serco and Carers First as part of induction will be delivered.  Developments to the current recording tools and workflows to support Strengths-based practice including the review of the resource allocation system to be developed and tested. Evaluation of progress against ambition to be completed.	
A53	Develop mature partnerships for the integration of care and health that tackle pressure on the system and improve outcomes for our residents [11]	Working with strategic partners, we will support the delivery of Lincolnshire's Mental Health, Learning Disability and Autism Alliance priorities. This includes joint ownership of the Prevention Concordat for Better Mental Health Action Plan, which takes a prevention-focused approach to mental health and wellbeing.	Provide public health advice to the system regarding public mental health, dementia, learning disabilities and autism.  Monitor and report on progress in relation Mental Health, Learning Disability and Autism (MHLDA) priority on Suicide Prevention.  Develop a plan on a page for delivery of the Prevention Concordat for Better Mental Health.	GREEN (Progressing as planned)

Ambition: Create thriving environments				
Activity No.	Objective	Activity Name	Activity Milestone	RAG
A8	Thriving businesses creating high skilled jobs and investing in technology [4]	We will support new and existing businesses to thrive, through delivering a strong, flexible and responsive Business Lincolnshire growth hub.	Implement a smooth transition as European funded programmes close down and UK Shared Prosperity Funded (UKSPF) programmes commence.	GREEN (Progressing as planned)
A4	Champion strategic road and rail improvements to improve local and regional travel and support economic growth [8]	We will produce local transport strategies which promote alternative modes of transport, through collaborative working with our district and local partners which will include the creation of local transport boards.	We will complete the engagement and data capture for the Stamford Transport Strategy.	GREEN (Progressing as planned)
A49	Champion strategic road and rail improvements to improve local and regional travel and support economic growth [8]	Long term investment strategy for highways infrastructure.	Continue to update and collate a list of aspirational projects for the county to submit for funding bids as and when they are announced. This includes ensuring the supportive data is relevant. Continue to input in to the Devolution works which could result in funding for investment in the highway infrastructure network.	GREEN (Progressing as planned)
A27	Promote Lincolnshire as a destination of choice and deliver the recommendations of the Greater Lincolnshire Tourism Plan [10]	We will work with partners to attract tourists to Lincolnshire, leading the way in raising the profile of the county and enhancing collaboration across our councils to maximise what Lincolnshire has to offer.	Review year 2 of the Tourism Commission work and plan year 3. Relaunch new walking area on the <a href="https://www.visitlincolnshire.com">www.visitlincolnshire.com</a> website and new Experiences area. Ensure that all digital information on <a href="https://business.visitlincolnshire.com">https://business.visitlincolnshire.com</a> (BVLS) is correct. Place the new England Coast Path toolkit on BVLS.	GREEN (Progressing as planned)

Ambitio	Ambition: Create thriving environments				
Activity No.	Objective	Activity Name	Activity Milestone	RAG	
A25	Plan growth to benefit the whole community by connecting people, housing, employment, businesses, green spaces and the natural environment [11]	We will maximise the use and provision of our water as a valuable resource by working with our partners and researching to better understand how we balance over and under supply. Once we have solutions, we will develop an action plan.	Through the Greater Lincolnshire Groundwater Project we will commence community engagement across the wider Bourne area concerning the location and condition of known groundwater bore holes in the area.	GREEN (Progressing as planned)	
A26	Plan growth to benefit the whole community by connecting people, housing, employment, businesses, green spaces and the natural environment [11]	We will use our planning responsibilities to influence new residential and commercial growth so that it contributes to the community in which it is located.	We will work in partnership with all stakeholders, and will seek views of elected ward members, to ensure that development impact is mitigated, and provides community benefit where necessary.	GREEN (Progressing as planned)	
A30	Plan growth to benefit the whole community by connecting people, housing, employment, businesses, green spaces and the natural environment [11]	We will prepare and manage an action plan arising from the strategic infrastructure delivery framework.	The Strategic Infrastructure Delivery Framework has now been agreed and final copies shared with partners and stakeholders. Partners are to agree the first priority topic to be addressed via the Infrastructure Group meeting in May.	GREEN (Progressing as planned)	
A56	Seek devolution from the Government to unlock infrastructure investment needed to support local growth [13]	We will work with officials to secure a devolution deal for Greater Lincolnshire.	We will work with officials to negotiate and agree the content of a devolution deal for Greater Lincolnshire against timelines set out by government.	GREEN (Progressing as planned)	

Ambitio	Ambition: Create thriving environments				
Activity No.	Objective	Activity Name	Activity Milestone	RAG	
A12	Manage local risks to our environment to protect our communities' natural and built resources for future generations [15]	We will maximise the reuse and recycling potential of the county's waste, treating it as a resource. This will include exploring the opportunity for anaerobic digestion facilities across the County.	Continue to engage with the market to establish preferred procurement route.	GREEN (Progressing as planned)	

# Ambition: Provide good-value council services

Activity				
No.	Objective	Activity Name	Activity Milestone	RAG
A35	Implement our digital blueprint and customer services strategy to transform how we engage with communities and enable residents to pay for and access more services online [6]	Focus is on the first phase of the digital programme of work by encouraging greater use of online systems and greater take up of virtual engagement, by our customers. Opportunities for digitalisation or automation will be identified where appropriate following process review and optimisation.	Confirmation of approach and approval of pilot area for virtual meetings with our customers.  Support the evaluation of options and procurement for digital technology to support the implementation of the customer strategy.  Begin the review of the digital implementation plan.	GREEN (Progressing as planned)
A47	Implement our digital blueprint and customer services strategy to transform how we engage with communities and enable residents to pay for and access more services online [6]	We will continue to transform the way we engage with customers through the implementation of our customer strategy. We will maximise technology solutions in the Customer Service Centre (CSC) to enable customers to do more online, including paying for services. Through our digital strategy we will be able to be more innovative so our customers can access us through multiple channels.	<ol> <li>Launch Customer Experience training package on our internal training portal.</li> <li>Approval to implement Artificial Intelligence (AI) technology bot to support call reduction.</li> <li>Assess final bids for future CSC decision.</li> </ol>	GREEN (Progressing as planned)
A44	Ensure that public sector buildings and our shared public estate can be used flexibly to benefit communities as new ways of working and lifestyles develop post pandemic [7]	We will protect and enhance our heritage assets and we will maximise the use of our sites for customers, through delivering proposals for the iconic investment in The Collection Museum and Gallery and other heritage sites.	Finalise specification for permanent gallery refresh, the largest element of the project.	GREEN (Progressing as planned)

A39

A50

A52

services where they can

Work in partnership across

the public sector in Greater

Lincolnshire to exploit

opportunities to join up

services where they can

improve outcomes for

Review our contracted

them to be fit for the

Review our contracted

them to be fit for the

services and recommission

services and recommission

improve outcomes for

residents [8]

residents [8]

future [9]

future [9]

## **Ambition: Provide good-value council services Activity Objective Activity Name Activity Milestone** No. Work in partnership across We will raise the county's profile nationally and internationally through the the public sector in Greater delivery of a focused investor promotion Lincolnshire to exploit opportunities to join up relationship-building, A38 and strategy

brand.

to

partnership

continuing

Committee to support this activity.

recommendations of the corporate

commissioning priorities and outcomes.

We will implement the

support services review.

Lincolnshire, to do this.

awards,

RAG

A42

employer, attracting and

retaining the best [11]

### **Ambition: Provide good-value council services Activity Objective Activity Name Activity Milestone** RAG No. Continue working across the Council to embed the One Council Commissioning Framework in practice. Finalise documentation to support our approach to Sustainable Commissioning. Finalise the Councils first modern slavery statement. Development of a business case to outline the **GREEN** We will continue to deliver the priorities rationale, benefits, costs of a proposed data model. Maximise opportunities of our BI Strategy to ensure we have the (Progressing This will enable the efficient collection, storage, right systems and processes in place to A41 from new technology to as planned) manipulation and visualisation of key data sets across transform our services [10] capture, store and visualise business the Council. intelligence in the most efficient way. To implement quality assurance controls Establish weekly service process and Business World **GREEN** to monitor and report on the effective Maximise opportunities (BW) system performance meetings with Key service (Progressing use of the Business World system in order from new technology to leads to assess areas that are being highlighted as the A57 as planned) to embed best practice adoption and transform our services [10] most problematic. ensure the Council is able to realise the full benefits of the system. We will refresh our Corporate People The Council is regarded by Strategy, reviewing culture, values and **GREEN** its workforce as a good behaviours, and enabling our staff to be

healthy and resilient so we can improve

how we support our customers. Structures will be fit for purpose and

facilitate our One Council approach.

(Progressing

as planned)

Reporting on progress of the outcomes of the Year 3

People Strategy (2023-2024) Workplan

Ambitio	Ambition: Provide good-value council services			
Activity No.	Objective	Activity Name	Activity Milestone	RAG
A43	The Council is regarded by its workforce as a good employer, attracting and retaining the best [11]	We will keep and attract talented people through implementing improved recruitment processes, increasing the number and range of apprenticeships, and developing graduate and work experience placements across the Council.	Reporting on Directorates and Corporate Functions implementation of the Attraction & Retention Framework (link with A39).	GREEN (Progressing as planned)

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